

Assessment form Forwarders and carriers



Name of carrier or forwarder				Date
Assessment criteria	Ø	Loading	Forwarder	Financial accounting
1.) Technical condition of the vehicles (roadworthiness e.g. tarpaulin, lighting)				---
2.) Environmental safety of the vehicles				---
3.) Loading capacity (weight) of the vehicles				---
4.) Loading capacity (volume) of the vehicles				---
5.) Adherence to loading time				---
6.) Adherence to unloading time		---		---
7.) Hours of operation		---		---
8.) Friendliness of freight dispatchers				
9.) Freight dispatchers easy to reach				
10.) Conduct of drivers				---
11.) Supervision of transport process		---		---
12.) Possibility to take over part cargo		---		---
13.) Flexibility in case of changes (time, shipping address, etc.)		---		
14.) Correct billing according to shipping order		---	---	
15.) Provision of required shipping documents		---	---	
16.) Provision of cargo securing means				---
17.) Reaction to complaints		---		
Total:		Name:		